Hotel Internet SERVICES
Keeping People Connected™

Hospitality Wi-Fi & Technology Specialists

Founded in 2003, Hotel Internet Services, Inc. (HIS) is a full solution provider for secure wired and wireless Internet services, IPTV VOD Systems, BeyondTV Wireless Streaming Player, convention services, all supported with 24x7 guest service monitoring and support. HIS provides equipment and services to Casinos, Hotels, Resorts, Military and Student housing, Timeshares, Condos, Conference Centers, Apartments and many other commercial venues.

HIS has deployed numerous small to large-scale facility-wide wired, wireless, and in-room entertainment solutions across the U.S. HIS currently maintains hundreds of properties with over 150,000 guest rooms.

Wired & Wireless Guestroom Access

Hotel Internet Services offers options of wired and/or wireless service throughout meeting facilities, guestrooms and common areas to fit your specific requirements. We utilize best-of-breed hardware and software and manage the entire service.

vri vacation resorts international

FREE WiFi Assessment
plus **25% OFF** our products and services for VRI Properties

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Maintenance Services

HIS technicians are familiar with the many technologies which may be employed at your property such as Cat5 wired, Wireless, Powerline, Coax, VDSL, mesh networks and more. We can provide our expert maintenance services for your existing network.

Network Monitoring

HIS can provide 24x7x365 monitoring of your HSIA networks including your access points, switches, modems, gateways, bandwidth lines, etc. The wireless network is monitored via the Internet which allows our support staff to keep an eye on the network's health at all times. Should equipment failure or a drop in the bandwidth arise, HIS will administer the necessary troubleshooting to revive the affected equipment.

24x7x365 Support Services

Hotel Internet Services' Guest Support Service for your guests is provided by our 24x7x365 call center. Our skilled technicians are there to help your guests get and stay online. We can handle and troubleshoot a wide variety of problems consisting of:

- Login difficulties
- Location specific coverage issues
- E-mail
- VPN issues

Fusion Gateways

Fusion Gateways are a next-generation IP data and voice network Gateway that combines the latest technologies to maximize profitability and minimize cost. Simplicity meets versatility and value. The Fusion Gateway replaces these devices:

- Web Server and Firewall
- Aggregator/Bonding Appliance
- Ad and DHCP Server
- Authentication Gateway

Visit us at www.hotelwifi.com/VRI

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